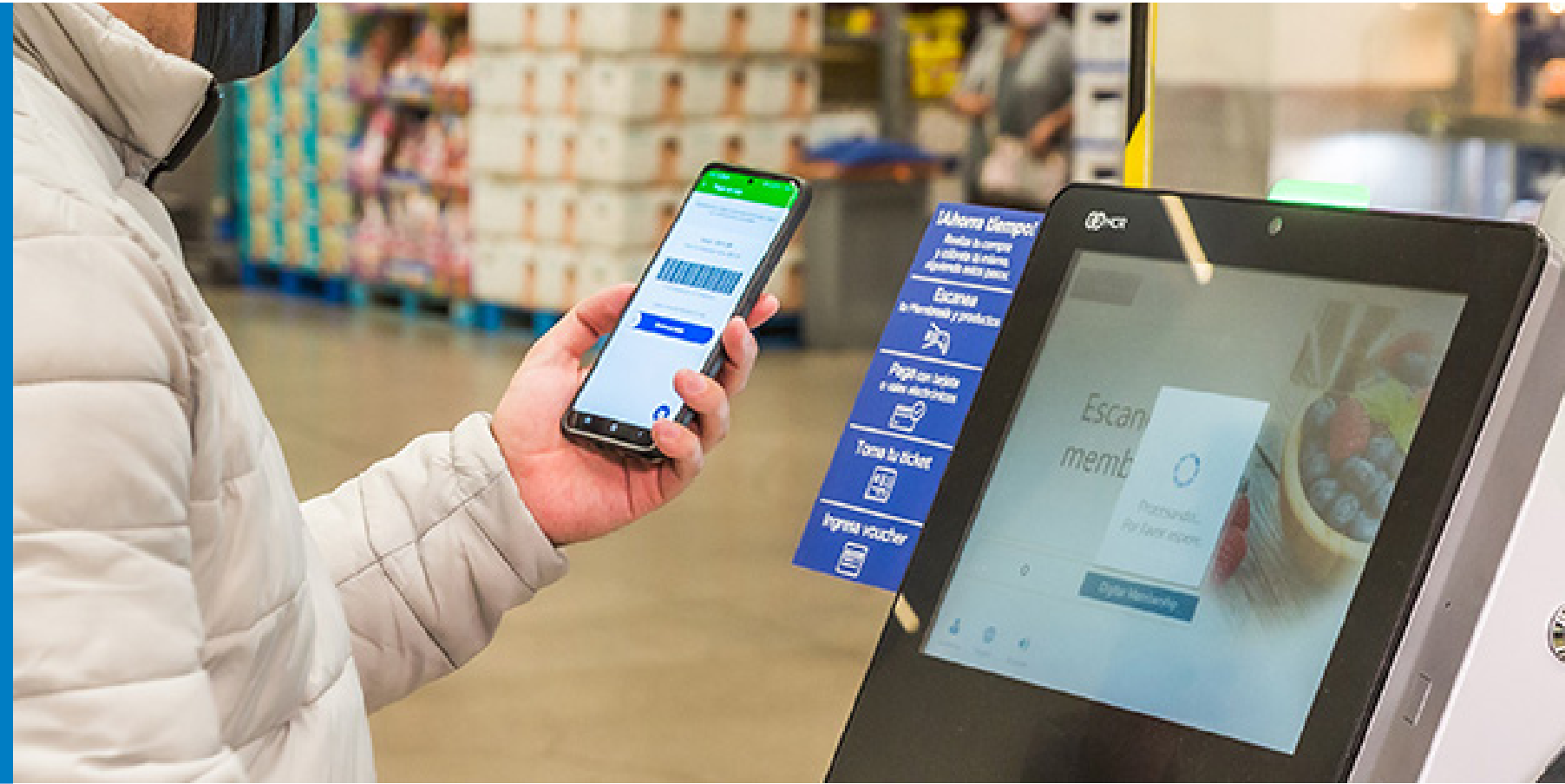




DIGITAL CITIZENSHIP



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In 2021, we continued working with the global area of Digital Citizenship. This area focuses on ensuring data management and technology based on our goal of being the most reliable omnichannel chain.



Digital Citizenship advises the company on matters related to privacy; the ethical use of data and governing the same; emerging technologies; cybersecurity; and record management. It is charged not only with legal ramifications related to the use of data or technology in any specific manner, but also the effect of its use on our relationship of trust with our customers and stakeholders.

Our goal is to create and maintain the trust of customers, associates, and communities alike regarding the use of technology and data, always in keeping with our values of services, excellence, integrity, and respect for the individual.

Technology will continue to modify the way we work, however, our values are steadfast. Our Commitment to Digital Trust is the foundation to earning and keeping the trust of our customers in an omnichannel world that is data and technology driven.

These commitments have four key areas of focus:



Promoting equality

Configure decisions on new technologies, services, and data utilization -as per guidelines from the Digital Citizenship team of Walmart– so they are aligned with the Commitments for Digital Trust of Walmart.



Cybersecurity

Protect our digital information and infrastructure against hacking, through compliance with third-party standards, incident reporting policies and scaling practices, vulnerability testing, and continuous improvement.



Privacy protection

Maintain policies and controls for the use and exchange of customer and associate information, so as to create trust and to safeguard confidentiality while also providing excellent customer service.



Managing data, records, and information

Backup the use of data and technology through policies and procedures, associate training, monitoring, and evaluation.