



CONSUMER PROTECTION

LABELING

GRI 414: 103-1, 103-3, 416-2, 417-1, 417-2, 417-3, 419: 103-1, 103-2, 103-3, 419-1
SASB FB-FR-270A.1

In keeping with our Policy on Labeling, reviews are conducted on the product labels and packaging used for Private Brands, to guarantee that all information provided is clear and correct, pursuant to applicable legislation and so this information does not mislead our customers.

Likewise, the teams that develop these products are trained annually, regarding the principles of Consumer Protection, the importance of complying with the specific Standards of each product is communicated and the corresponding information of those that most impact the business is exemplified.

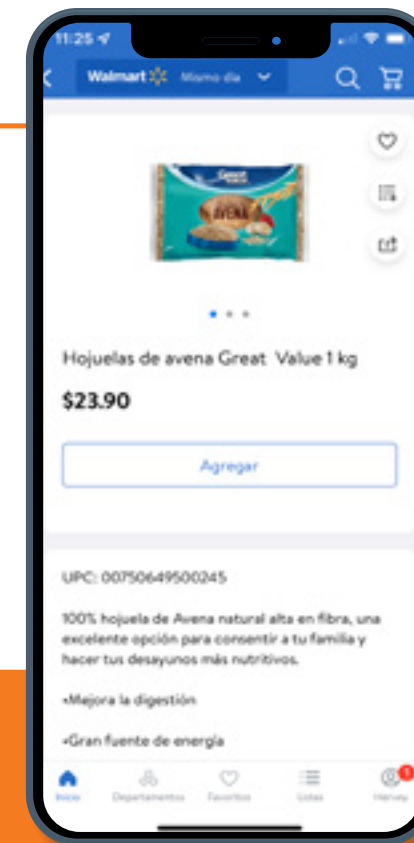
We verify that product labeling is in adherence to legislation in force. There are also guidelines for compliance with laws that govern labeling, and we train our associates so they are informed on the regulatory requirements to be followed.

The primary labeling requirements include:

Content, especially regarding substances that may cause any environmental or social impacts



Origin of product components or service



Product or service safety instructions



GRI 417-3

MEXICO

In Mexico, 100% of Our Brand products are validated by third-party agencies who provide validation or issue a certificate of compliance with overall labeling regulations and with specific standards per product.



CENTRAL AMERICA

We focus on five major categories due to volume and product sensitivity:



National food products and beverages



Imported food products and beverages



Hygiene products



Cosmetics



Pharmaceutical products



AGREEMENT ON BEST TRADE PRACTICES

It is a source of pride for Walmart to work every day with more than 86,000 suppliers, who are our commercial allies and key to fulfilling our mission and commitment to helping families in Mexico save money and live better.

Mindful of our goal to care for them and maintain a healthy relationship between buyer and suppliers, we are part of the Agreement on Best Trade Practices, which encompasses 16 points, which we are committed to honor. We also have the figure of Promoter of Good Practices to support our buyers when solving conflicts with suppliers.



Throughout the year we invite our buyers to follow basic advice that helps strengthen the commercial relations with our suppliers:



1. Respond, always

We stress the importance of always responding in writing to the supplier.



2. Conduct clear agreements

At the end of a meeting, always have in writing the agreements reached, either via email or with the minutes of the meeting.



3. Price changes

Provide a written response for the supplier vis-à-vis any price changes.