## Customer



REMANUFACTURE


Textiles with $\mathbf{4 4 \%}$ Bottle made from $\mathbf{1 0 0 \%}$ recycled polyester

Bottle made f recycled materials


Current linear consumption models have put enormous pressure on the regenerative capacity of our ecosystems. To face this challenge, we contribute to the creation of a circular economy through the following goals:

## Zero Waste

Transform our operations to Zero Waste by 2025, aligned with the Zero Waste International Alliance definition, which implies the deviation from landfields of more than $90 \%$ of the waste generated

## Use of Virgin Plastic

Reduce the consumption of $+3,000$ tons of virgin plastic from our stores and DCs operations and from Private Brands' products, by 2025

## Food Waste

Reduce food waste by $50 \%$ by 2025, compared to 2015

## Post-consumer Programs

Expand our recycling programs with our strategic allies


Private Brands' Product
Packaging
SASB: CG-MR-410A. 3 . FB -fr-430A. 4
Ensure that 100\% of Private Brands product packaging is recyclable,
reusable or compostable, and
avoid unnecessary or difficult-
to-recycle plastic. In addition to using at least $20 \%$ post-consumer recycled material in the total amount of packaging by 2025

## Zero Waste

GRI 306-1,306-2,306-4
To achieve our Zero Waste goal, we incorporate processes in our operations that improve efficiency in the use of our products, reducing shrinkage and waste, while reducing the amount destined to landfills

PROGRESS TOWARDS OUR ZERO WASTE GOAL, BY 2025


Diverted waste intensity


Non-diverted waste intensity


[^0]

WASTE GENERATED


## Central America

## 109,114.40

tons of waste generated
65.29
tons of hazardous waste generated

109,049.11
tons of non-hazardous waste generated
Mexico
$\mathbf{5 2 1 . 5 3}$
tons of hazardous waste generated
tons of non-hazardous waste
generated
PREVENT
More than six million bakery, fruit and
vegetable products were saved from
waste through the CVP program,
which reduces the cost of products
that are close to expiration.

## DONATE

Products that are not suitable for sale, but are suitable for consumption, are donated to
associates through donation
programs or directly to institutions for their use.

## 25,398

tons of food donated to partner institutions

## 4,569

tons donated through our donation programs for associates

## RECYCLE

We enhance our recycling capacity with authorized suppliers to meet our goals. This year in Monterrey, we were able to transform 100 tons of fruits and vegetables into 100 liters of fertilizer that were used to conserve 200 m² of green areas at our Monterrey DC.

## DISPOSE

Exceptionally, we send to landfill waste that cannot be reincorporated into a value chain. These are channeled to suppliers that comply with applicable environmental regulations for proper disposal.
regulations for proper disposal.


## DIVERTED INORGANIC WASTE BY TYPE <br> Mexico and Central America <br> Tons <br> Corrugated (Paper and Plastics Metals Wood $\square$ Other

cardboard)


## ORGANIC WASTE BY DESTINATION


$\square$ Animal feed $\square$ Donated to organizations Landfills $\quad$ Other recovered waste



## Food Waste

GR1 308


One-third of food destined for human consumption is wasted, and with it, all the resources that were necessary for ts production. Therefore although our sprodure ar tore sales are growing year after year we have managed to keep shrinkage from increasing, thanks to supply chain efficiency strategies, price reductions on some
products with expiration dates close to their sell-by dates, and revaluation actions.


Furthermore, in order to meet our goal of reducing food waste by $50 \%$ by 2025, we have different initiatives focused on organic recycling and donations through different programs and institutions

In 2022, we launched the Imperfect but Good pilot program. Its objective is to revalue and avoid wasting fruits and vegetables that, for climatic or farming reasons, have external aesthetic defects that in no way compromise their nutritional value, by offering them at a preferential price. This program already operates in 11 price. This program already operates in 11
stores in the State of Mexico, Mexico City stores in the State of Mexico, Mexico City and Morelos, and goalfor 2023 is to expand this initiative to 100 of our stores.

Private Brands'
product packaging

## OUR GOALS

By 2025, all of our Private Brands' product packaging:
Will be 100\% recyclable, reusable or compostable
Will avoid unnecessary or difficult to recycle plastic
Will include at least 20\% post-consumer recycled materia

We focus on mitigating the environmental impact of our Private Brands' packaging by prioritizing the reduction of material consumption, using recyclable, reusable and compostable materials and, if possible, including post-consumer recycled material.

This year, in Mexico and Central America, our achievements of Private Brands primary packaging products were:
78.7\%
recyclable
packaging
0.3\%
compostable packaging
19.8\%
post-consumer recycled material in packaging

## Plastic Footprint

## SASB: CG-MR-410A.3, FB-FR-430A. 4

To mitigate our environmental impact and plastic footprint, we seek to reduce the consumption of virgin plastic in our operations
 plastic, by 2025

Success stories:


We eliminated 34 products made of virgin plastic from the sales floor, equivalent to 95 tons of plastic use in Mexico

Through our Without Bag Please campaign, we have avoided the use of approximately 80 million plastic bags in Nicaragua


## Post-consumer programs

Together we advance further. For this reason, in collaboration with strategic allies, we have promoted programs that encourage environmental education in the communities where we have presence and generate spaces for the recovery of materials for future use.

In alliance with our suppliers, we have permanent programs for the recovery of materials. This year, the results were:

## 341,153

kg of waste recovered through our post-consumer program with customers in Me

CENTRO DE RECICLAJE

## UE ACOPIAREMOS

0 lis 1

Together for a Better Tomorrow
This campaign, in collaboration with Nestlé and Procter \& Gamble, seeks to promote recycling in the communities we serve.

2 new recycling centers

Partners for the Planet
This initiative, in alliance with Nestlé, Sigma Alimentos and Procter\&Gamble, is aimed at raising awareness about environmental care through recycling.

2 new recycling centers

Alen Machines
In collaboration with Alen, we have HDPE collection programs in nine units in the state of Nuevo León.
The amount collected is managed by Alen, to be reincorporated into new value cycles.

## 82,757 <br> kg of waste

 recovered9
machines in stores in Nuevo León

## Expired medicines

Collection of expired medicines in alliance with the National System of Waste Management of Medicines Packaging A.C., (SINGREM, by its acronym in Spanish) to ensure proper final disposal.

## 17,694

kg collection of expired medicines in 209 units

## Sabritas Replay

We incorporated BOPP material recovered at our recycling centers into a community soccer field in Iztapalapa, Mexico City.

## Coffee capsules

We installed containers for the recovery and recycling of Nescafé Dolce Gusto capsules. The organic waste is transformed into compost and inorganic waste into plastic wood, that is used in the development of new products in collaboration with Nestlé.

## 106

containers
in stores

16,041 kg of waste recovered, 47\% more vs. 2021

Temporary campaigns


Tree by Tree, your City Greens Up
We recover Christmas trees in partnership with the Mexico City and Colima Goverment, to transform them into compost for parks and gardens.

## 4,849

27
recovered trees collection

Paper Recycling with Tito Papelito
In collaboration with Smurfit Kappa, we launched a paper and archive recycling awareness campaign.
In August, we doubled the amount
of paper collected during the
campaign vs. the previous month.

Recycling Machines
 recycling machine pilot, whereby customers could recycle PET and aluminum and earn rewards for recycling

## 196

kg of waste recovered,
33 kg of aluminum
Reciclaleón

| In partnership with the municipality of León, Guanajuato, we |
| :--- |
| established a collection point in the state to receive electronic |
| items from our customers. The waste received was recycled |
| through an authorized supplier. |
| $\mathbf{4 , 8 0 0}$ |
| kg of waste recovered |

## 

RECICLA
4: TUS BOTELLAS ylatas
Nestie Qumao
Bodegzaurrera -


BIOREICAMOORA



20
3: 820



## Reciclamanía Evoluciona

In order to strengthen the recycling infrastructure in Mexico and provide our customers with a fast and easy recycling experience, we joined forces with different industries to operate permanent recycling centers for customers, located recycling centers for customers,
in participating Walmart, Walmart Express, Bodega Aurrera and Sam's Club Express, Bodega Aurrera and Sam's Club stores in Mexico City, State of Mexico, Michoacán, Morelos, Oaxaca, Puebla, Querétaro, Quintana Roo and Yucatán.


## 3

recycling centers
for associates in
Distribution Centers

## Recycle today and save tomorrow

In Central America, in collaboration with Nestlé and
Biorem, we installed the first Green Spot Recycling
Station. It is located in Walmart Roosevelt, Guatemala, and gives customers the opportunity to deposit and separate waste correctly. This helps to revalue waste and prevent it form polluting applying the principles of Circular Economy.

The slogan Recycle today and save tomorrow seeks to promote a culture of waste separation seeks to promote a culture of waste sepasification among the population for a subsequent recycling process, contributing to the reduction of the environmental footprint.


## Refill and Bulk

We launched our first bulk sales pilot with products from Private Brands in three units, seeking to reduce the use of single-use packaging.

In this way, customers can buy their favorite products according to the quantity and variety of their needs at the best price. Our bulk dispensers are located at Walmart Express Zibatá in Queretaro, Walmart Petempich in Quintana Roo and Bodega Aurrera, in Temixco, Morelos. In this stores we offer products such as rice, beans, broad beans, other seeds and dry foods.

Participating stores:

Walmart Express,
Zibatá, Querétaro

Walmart Supercenter,
Petempich, Quintana Roo


685



[^0]:    *As of 2022 we consider the restoration and recycling of pallets within Mexico's waste measurement.
    **As of 2022 we consider the processing of waste from our fresh products processing plants for meat, poultry, fruit and vegetables, and DCs in the measurement of waste in Central America.

